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PRESS RELEASE

Kuala Lumpur (Malaysia) – January 17, 2022



Malaysia Aviation Group (MAG) Strengthens Destination and Operational Readiness Through the label of “SAFEGUARD” Hygiene and Safety Label by Bureau Veritas

Malaysia Aviation Group (MAG), a global aviation organization comprising of business portfolios in airlines, aviation services and e-Commerce & travel business solutions, and Bureau Veritas, a world leader in testing, inspection and certification, have signed an agreement to deploy the “SAFEGUARD” Label, which addresses the specific risks to all places where people live and work, by assuring that protective measures are properly set up and implemented..

As part of MAG’s efforts to strengthen destination and operational readiness, its subsidiaries Malaysia Airlines, AeroDarat Services, Firefly and MASwings have completed a certification audit which was conducted by Bureau Veritas. The label marks a timely occasion especially as the Group works with respective stakeholders and partners to facilitate a seamless and safe experience for leisure and business travellers in anticipation of the gradual reopening of borders.

This initiative also aligns with Travel Safe Alliance Malaysia (TSAM), which has been certified by Bureau Veritas. The alliance ensures that appropriate health, safety and hygiene procedures align with globally recognized best practices and recommendations related to preventive measures for safer air travel. As the airline representative of TSAM and national carrier, Malaysia Airlines has shown its commitment providing a seamless, safe and hygienic travel experience through its #FlyConfidently campaign together with its sister airlines Firefly and MASwings. This includes measures taken onboard such as aircraft operations by fully vaccinated pilots and cabin crew, mandatory usage of face masks, frequent aircraft disinfections following guidelines prescribed by the Ministry of Health Malaysia and World Health Organization, and utilisation of aircraft HEPA filters that are proven to filter out 99.97 per cent of viruses on board.

Group Chief Executive Officer of Malaysia Aviation Group, Izham Ismail commented, “We are delighted to have received certification for the “SAFEGUARD” Label by Bureau Veritas, signifying that our efforts for safer and seamless travel meet international standards that are thoroughly assessed by an independent and globally recognized body. This is a testament of our commitment to putting safety and security at the core of what we do throughout our varying aviation business portfolios.

This certification also further supports the overall efforts by TSAM to instill travellers confidence and enhance Malaysia’s destination-readiness and reinforces MAG’s commitment to providing a seamless, safe and hygienic travel experience via our #FlyConfidently initiative, which was initiated last year. This certification could not be timelier, as we anticipate the regional and international travel recommencement. Through accreditations such as this and our 7-star rating for COVID-19 health and safety measures from Airlines Ratings, we remain dedicated to continuously ramp up our readiness through stringent SOPs that are aligned with global practices and recommendations so that our passengers can #FlyConfidently with us.”

Dato' Mohd Nizam Abdul Malik, Country Chief Executive, CIF South East Asia Operating Region, Bureau Veritas Malaysia, commented, "The priority for all companies is to provide appropriate health, safety and hygiene conditions for their employees and their clients. Bureau Veritas is proud to support MAG with its "SAFEGUARD" label. Malaysia is a major international tourist destination. With "SAFEGUARD", travelers from around the world can be reassured that Malaysia's tourism industry is fully prepared for the restart of the industry and has taken hygiene and safety as the highest priority in their tourism operations. Such assurance will surely also benefits local tourists as well as they know that their service providers are certified to the highest hygiene and safety standards in relation to the on-going COVID-19 pandemic. Bureau Veritas will be there to provide that independent assessment and certification for all stakeholders."

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About Bureau Veritas

Bureau Veritas is a world leader in laboratory testing, inspection and certification services. Created in 1828, the Group has more than 78,000 employees located in more than 1,600 offices and laboratories around the globe. Bureau Veritas helps its 400,000 clients improve their performance by offering services and innovative solutions in order to ensure that their assets, products, infrastructure and processes meet standards and regulations in terms of quality, health and safety, environmental protection and social responsibility.

Bureau Veritas is listed on Euronext Paris and belongs to the Next 20 index.

Compartment A, ISIN code FR 0006174348, stock symbol: BVI.

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About Malaysia Airlines

Malaysia Airlines is the national carrier of Malaysia, offering the best way to fly to, from and around Malaysia. Malaysia Airlines carries up to 40,000 guests daily on memorable journeys inspired by Malaysia's diverse richness. Malaysia Airlines embodies the incredible diversity of Malaysia, capturing its rich traditions, cultures and cuisines via its inimitable Malaysian Hospitality across all customer touchpoints.

Since September 2015, the airline has been owned and operated by Malaysia Airlines Berhad. It is part of the Malaysia Aviation Group (MAG), a global aviation organisation that comprises different aviation business portfolios aimed at serving Malaysian air travel needs. Via our alliance with oneworld®, Malaysia Airlines offers superior connectivity with seamless journeys to 1,000 destinations across 150 plus countries, and access to over 650 airport lounges worldwide. For more information, please visit <http://www.malaysiaairlines.com>

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